

Terms of Service

Effective as of August 6, 2024

1. The learner driver must be eligible to legally drive in the UK by holding a valid provisional or full driving licence before booking a driving lesson.
2. The learner driver must be able to read a new styled registration plate of a car with or without glasses or contact lenses from a distance of 20 metres.
3. The learner driver must be fit for the drive - not under the influence of drugs or alcohol
4. Driving lessons must be booked in advance and confirmed by both the learner driver and the instructor.
5. Driving lessons can be booked for the duration of 1.5 or 2 hours. Cost of a 1.5 hour lesson is £58 and a 2 hour lesson is £77. Lesson fee would be asked to pay before the start of the lesson and would be non refundable in any case.
6. Booked driving lessons can be cancelled or changed 48 hours prior to the starting time of the lesson without paying any cancellation fee in case the learner has a genuine reason to do so. Generally, it is appreciated to give at least a week's notice for any change or cancellation to help the driving instructor to re-book the slot.
7. Any cancellations or changes made within the last 48 hours to the booked driving lessons will be charged as a full lesson fee to reflect the fact that it is unlikely to book another person at such a short notice. This will also apply if a lesson with a car is booked for a DVSA test which is cancelled.
8. In case the instructor is not able to carry out the booked lesson or test due to an illness, emergency or mechanical failure, the instructor will try

his/her best to inform the learner at the earliest but the instructor can not be held liable for any kind of additional costs in any situations. In case of instructor cancellations, the learner would be offered a rescheduled lesson or a full refund of the amount paid for that particular lesson.

9. The learner driver would need to book and pay for their driving test at DVSA - prior to this, discuss with the driving instructor.
10. Instructors will advise the learner driver on when they are ready to take the practical driving test.
11. The learner driver would need to inform the instructor in writing about booking date, time and location of the test ideally at the earliest or at least 4 weeks prior to the booked test at DVSA so that the instructor can give his/her opinion whether the learner is ready for the test or not to avoid loss of the DVSA test fee
12. The learner driver would need to follow the instructor's feedback after each lesson, practice and mock tests to reach the test standard level.
13. Both the instructor and the learner would discuss and be aware of progress and future training requirements to achieve the driving test standard. Further information can be found at <https://readytopass.campaign.gov.uk/driving-skills/>.
14. The learner driver may use the instructor's car for the test, subject to the instructor's approval and availability.
15. The driving instructor reserves the right to refuse the learner taking the test and providing her/his car for the test if believes that the learner is not ready (at a safe and test standards) for the test because the examiner's job is to assess the learner not to help the learner while driving.
16. The instructor would accompany the learner during their practical driving test and listen to the debrief if the learner has requested to do so.
17. The learner driver should read carefully the test booking confirmation email sent by the DVSA and carry all necessary items to appear in the driving test.
18. Terms and conditions may change and be updated at any time.